

SANATANA DHARMA COLLEGE

ALAPPUZHA

Affiliated to the University of Kerala Reaccredited by NAAC with A+ grade



CRITERION: 6

Governance, Leadership and

Management

6.2.2

ERP Document





SANATANA DHARMA COLLEGE ALAPPUZHA

ERP Document

MoU Signed with EZ Genie Solutions

SOFTWARE SERVICE AGREEMENT

THIS SOFTWARE SERVICE AGREEMENT (the "Agreement") dated 05.08.2021

BETWEEN

The Principal of Sanatana Dharma College, Alappuzha(the "Client")

- AND -

EZ GENIE SOLUTIONS PRIVATE LIMITED, Thiruvananthapuram

(the "Software Service Provider", hereafter referred by SSP).

BACKGROUND:

- The Client is of the opinion that the SSP has the necessary qualifications, experience and abilities to provide Software services to the Client.
- The SSP is agreeable to providing such Software services to the Client on the terms and conditions set out in this Agreement.
- The Software service was given free of cost from 5th May 2021 for trial usage and the Client is satisfied with the usage of the software. The free usage period offered was for three months and it will be over by 4th August 2021. As the Client is satisfied with the software services, both Client and SSP has entered into a service agreement from 5th August 2021 for the effective implementation of the Enterprise Resource Planning (ERP) in the Client's campus.
- Client agrees to pay Rs. 25,000/- (Rupees Twenty Five Thousand Only) as onetime payment for AWS server setup, database setup and Software implementation charge, which is mentioned in the Software Proposal Document given to the Client.
- The Software service charge has to be paid from 5th August 2021 as per the agreement.
- The Client is aware of the fact that the Privacy Policy of Campus Genie is published in the website link https://www.campusgenie.co.in/privacy_policy. (A hardcopy of Privacy Policy is handed over to Client)
- The SSP shall ensure that the data shall be backed up at all times, and shall share the backed up Data to the client every six months.

IN CONSIDERATION OF the matters described above and of the mutual benefits and obligations set forth in this Agreement, the receipt and sufficiency of which consideration is hereby acknowledged, the Client and the Service Provider agree as follows:

Term of Agreement

 In the event that either Party wishes to terminate this Agreement, that Party will be required to provide 30 days' notice to the other Party.

No.

1 | 3





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- Except as otherwise provided in this Agreement, the obligations of the Service Provider will end upon the termination of this Agreement.

 Additional or closed every year starting.
- will end upon the termination of this Agreement.
 The Agreement shall be continued, renewed or modified, or closed every year starting from the date of agreement, if any or both of the parties wish to do so.

Performance

4. The Parties agree to do everything necessary to ensure that the terms of this Agreement take effect.

Currency

Except as otherwise provided in this Agreement, all monetary amounts referred to in this Agreement are in INR (Indian Rupees).

Pricing and Payment Terms

For the services rendered by the Service Provider as required by this Agreement, the Client will provide Payment to the Service Provider as follows:

| SI. No. | Deliverables | Amount |
|---------|--|---|
| 1 | AWS server setup, database setup and Software implementation charge | Rs. 25,000/- |
| 2 | Software Service Charge for Pro version including Staff, Student and Parent Portals | Rs.8/- (INR Eight only)per student per month subject to a minimum of 250 students |
| 3 | Server Rent | |
| 4 | 5 nos. SMS support per student per month (not to be carried over to other months) | |
| 5 | Training cost (15 hours or 3 days) | |
| 6 | Online Support | |
| | Additional SMS Support | Additional SMS cost depending on the market rate at the time of requirement |

- GST or any other applicable taxes shall be invoiced extra.
- To be billed and paid as advance on monthly basis and shall be centered on the total students on board.





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7. As a part of implementation, 15 hours of training sessions conducted in maximum three days will be provided. Additional training will be charged at Rs. 1000/- or @ Rs.500/- hour, whichever is higher

Disclaimer

EZGENIE Solutions only give permission to its clients to use a cloud based ERP software by delivering an usable URL link, usernames and passwords. The client only purchases the Software as a license, which is not an agreement of sale. No title, patent, copyright, trademark, trade secret, intellectual property, or other ownership rights of EZGENIE Solutions Pvt. Ltd. are transferred to clients.

SIGNED, SEALED, AND DELIVERED by

The Principal, Sanatana Dharma College,

(Client) SanathanapuramP.O., Alappuzha - 688003, Keralam, India

Phone: 0477-2269350

E-Mail: sanatanamalp@gmail.com

Chairman

EZ GENIE SOLUTIONS PRIVATE LIMITED

(Service Provider)

TC 37/2432(1), Uthrittathi, KKP Nagar,

Kulasekharam,

KodunganoorPO,

Vattiyoorkavu, Thiruvananthapuram- 695013

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